

Linking It All Together



Compliance + Quality Assurance + Disability Service Standards + Performance = STAR RATINGS

To build an awareness and understanding of the impact of how you perform your daily tasks and the linkages to:

- ▶ Performance & Star Ratings
- ▶ Quality Assurance; and
- ▶ Disability Service Standards

'DEWR believes that Performance, Service Quality and Compliance are Indistinguishable.'

For further information, contact:

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